**Frequently Asked Questions**

**Where is the conference located?**

Conference registration, the exhibits, the NSTA Store, sessions, and events will be located at the Georgia World Congress Center (GWCC).

Georgia World Congress Center is located at 285 Andrew Young International Blvd NW, Atlanta, GA 30313

**What is the first night overview?**

The conference will begin with a welcome reception on Wednesday, March 22, 2023, from 4:00 PM – 5:00 PM. The Keynote speaker will follow the reception from 5:15 PM – 6:15 PM.

**How to navigate the Atlanta area around the conference from the palm of your hand?**

The NSTA Conference app provides all the tools necessary for a successful experience. Search sessions, exhibitors, and speakers to build a schedule of your favorites. Features include the ability to view session and workshop listings by time and presenter, as well as maps of the Georgia World Congress Center and the Expo Hall. Plus, get information on conference resources, such as First Aid, AV rooms, Mothers Room, and Business Services. Available for iPhone and Android devices, download from the respective app stores.

- Apple App Store
- Google App Store

**How can I view the conference agenda?**

To view and print a copy of the Schedule and learn more about the sessions, click here.

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**What are the hours for Attendee Services?**

Attendee Registration will be open during the following hours:

- **Wednesday, March 22** 10:00 AM – 6:00 PM
- **Thursday, March 23** 7:00 AM – 5:00 PM
- **Friday, March 24** 7:00 AM – 5:00 PM
- **Saturday, March 25** 7:30 AM – 4:00 PM

**What are the hours for the NSTA Store?**

NSTA store is located in the Expo Hall, will be open during Expo Hall hours:

- **Thursday, March 23** 11:00 AM – 5:00 PM
- **Friday, March 24** 9:00 AM – 5:00 PM
- **Saturday, March 25** 9:00 AM – 3:00 PM

**Are meals included in the conference registration?**

No!

**Is there any place to eat in the GWCC?**

Here is a list of grab ‘n go concessions within the center and the exhibihall as reflected below.

**Southern Roots**, will be located on level 4 between Buildings A/B a grab ‘n go concession will be open as follows:

- **Thursday, March 23** 6:30 - 11:00 am
- **Friday, March 24** 6:30 - 11:00 am
- **Saturday, March 25** 6:30 - 11:00 am

**Social Table**, located on Level 4 Building 4, a grab ‘n go concession will be open as follows:

- **Thursday, March 23** 6:30 - 11:00 am
- **Friday, March 24** 6:30 - 11:00 am
- **Saturday, March 25** 6:30 - 11:00 am
Building A, a grab ‘n go concession will be open as follows:

- Thursday, March 23  6:30 am - 3:00 pm
- Friday, March 24  6:30 am - 3:00 pm
- Saturday, March 25  6:30 am - 3:00 pm

B2/B3 Entry Pt., a grab ‘n go concession will be open as follows:

- Thursday, March 23  6:30 am - 3:00 pm
- Friday, March 24  6:30 am - 3:00 pm
- Saturday, March 25  6:30 am - 3:00 pm

Building C, a grab ‘n go concession located on the show floor, will be open as follows:

- Thursday, March 23  6:30 am - 3:00 pm
- Friday, March 24  6:30 am - 3:00 pm
- Saturday, March 25  6:30 am - 3:00 pm

Green Wraps - B3 Food Court, a grab ‘n go concession located on the show floor, will be open as follows:

- Thursday, March 23  11:00 am- 5:00 pm
- Friday, March 24  11:00 am- 5:00 pm
- Saturday, March 25  11:00 am- 5:00 pm

Sokome - B3 Food Court, a grab ‘n go concession located on the show floor, will be open as follows:

- Thursday, March 23  11:00 am- 5:00 pm
- Friday, March 24  11:00 am- 5:00 pm
- Saturday, March 25  11:00 am- 5:00 pm

Baltimore Crab Cakes - B3 Food Court, a grab ‘n go concession located on the show floor, will be open as follows:

- Thursday, March 23  11:00 am- 5:00 pm
- Friday, March 24  11:00 am- 5:00 pm
- Saturday, March 25  11:00 am- 5:00 pm

Papa John’s - B3 Food Court, a grab ‘n go concession located on the show floor, will be open as follows:

- Thursday, March 23  11:00 am- 5:00 pm
- Friday, March 24  11:00 am- 5:00 pm
- Saturday, March 25  11:00 am- 5:00 pm

Nathan’s - B3 Food Court, a grab ‘n go concession located on the show floor, will be open as follows:

- Thursday, March 23  11:00 am- 5:00 pm
- Friday, March 24  11:00 am- 5:00 pm
- Saturday, March 25  11:00 am- 5:00 pm

4 Rivers BBQ - Grinder, a grab ‘n go concession located on the show floor, will be open as follows:

- Thursday, March 23  11:00 am- 5:00 pm
- Friday, March 24  11:00 am- 5:00 pm
- Saturday, March 25  11:00 am- 5:00 pm

Atlanta Wok - Grinder, a grab ‘n go concession located on the show floor, will be open as follows:

- Thursday, March 23  11:00 am- 5:00 pm
- Friday, March 24  11:00 am- 5:00 pm
- Saturday, March 25  11:00 am- 5:00 pm

* There are a few restaurants located nearby GWCC. Use this link to see the map.

I have received an email with my registration confirmation. Am I also required to check in on-site?

Yes. Proceed to registration in the Georgia World Congress Center, Level 1 Hall B2 during attendee registration hours to print your official badge and secure conference materials. If you have not received your registration confirmation via email: Preshow: Contact us at reg@nsta.org. On-site: Go to Attendee Services located in Hall B2 of the Georgia World Congress Center during attendee registration hours.
**Is there parking near the GWCC?**
Yes! You can use this [map](#) to help navigate the nearby parking lots.

**This is my first NSTA conference. What should I do?**
Let NSTA start your great experience with a special session devoted to first-timers. Join us to: hear an overview of programs; note sessions that you don’t want to miss; learn about events, locations, and exhibits; and ask questions First-Timer Conference Attendees’ Orientation Thursday, March 23 7:15 AM – 9:00 AM in GWCC B402. Also, be sure to stop by the NSTA Community Hub, located in the Expo Hall. While you’re there, find out more about the benefits of becoming an NSTA member, including all the best professional development and resources a science educator needs.

**Where do I go for lost & found?**
Looking for missing items, check with NSTA staff at the registration desk, in the Georgia World Congress Center, Level 1 Hall B2.

**What should I bring with me to the conference?**
A credit card! The Georgia World Congress Center is a cashless facility and accepts only major credit cards for food and beverage purchases. Please also consider packing masks, sanitizers, and cleaners.

**Do the hotels require a credit card when checking in?**
Yes, conference hotels require a valid credit card for incidentals.

**How do I get from the airport to the conference hotels?**
If you are using Uber, Lyft, or a taxi for transport to and from one of the airports, please visit this link for information: [Getting to and from the airports](#). For more information regarding transportation, please select the Transportation page here: [www.nsta.org/atlanta23/travel](#)

**Who do I contact if there are problems with my housing reservation?**
Please confirm your housing reservation prior to arrival. If you have any questions or encounter any difficulties upon arrival, visit the Orchid booth in Hall B2 or call Orchid Housing, between 8:00 AM and 4:00 PM Mountain Time, Monday–Friday, at 877-352-6710.

**What is the protocol IF I begin to exhibit signs of illness?**
Go directly to the B3 or B410 First Aid Stations or visit the closest hospital or urgent care center listed below.

**Will I have access to free Wi-Fi and internet service at the conference?**
Complimentary Wi-Fi is available to attendees/participants in most of the lobbies by connecting to the “GWCC Free Wi-Fi” network. [Click here](#) to view the areas where this free service is available.

Attendee paid wireless offering greater bandwidth and expanded coverage for additional areas is available by connecting to the “GWCCWIFI” network and launching a browser which takes them to a page where they can register with a credit card for one of the following options:

- 1 Mbps: 24 hours - $25 • 1 week - $75

This network is also available in the lobbies, but additionally in the meeting room concourses and inside the meeting rooms. It is not available (barring minor bleed over coverage) on the Expo Hall.

**Will shuttle service be provided?**
As all hotels are within walking distance of the Georgia World Congress Center, shuttle service will not be available from the center to the hotels. We also do not offer shuttle service around the Atlanta area.
Where are the closest medical facilities located?

Insight Chicago Hospital, the closest hospital to McP is located at 2525 S. Michigan Avenue, (312) 567-2000.

**Urgent Care**

Urgent Care 24/7 Centennial Park
285 Centennial Olympic Park Drive NW
Commercial Unit #2
Atlanta, GA 30313
Main: (404) 721-0444
*Free Parking

**Hospitals**

Atlanta Medical Center
303 Parkway Drive
Atlanta, GA 30312
Main: (404) 265-4000
ER: (404) 265-4136

Emory University Hospital Midtown
550 Peachtree Street NE
Atlanta, GA 30308
Main: (404) 686-4411
Grady Memorial Hospital
80 Jesse Hill Jr Drive SE
Atlanta, GA 30303
Main: (404) 616-1000

Piedmont Hospital
1968 Peachtree Road NW
Atlanta, GA 30309
Main: (404) 605-5000

What pharmacies are the closest to the Georgia World Congress Center?

**Drug Stores & Pharmacies**

CVS 235 Peachtree St
Atlanta, GA, 30303
(404) 892-8468

CVS
133 Peachtree St North (GA Pacific Bldg), Suite 305
Atlanta, GA 30303
(404) 522-6330

Walgreen’s @ Piedmont
595 Piedmont Avenue NE
Atlanta, GA, 30308
(404) 685-9665

Walgreen’s @ Five Points
25 Peachtree St SW
Atlanta, GA 30303
(404) 260-1038