

Frequently Asked Questions About the NSTA Chicago National Conference July 21-23, 2022

What airport should I use?

- Chicago O'Hare International Airport (ORD) is approximately 20 miles.
- Chicago Midway International Airport (MDW) is approximately 10 miles.

What should I bring with me to the conference?

Cash. The McCormick Place Convention Center (McP) is a cashless facility and accepts only major credit cards for food and beverage purchases. Please also consider packing masks, sanitizers, and cleaners.

Do the hotels require a credit card when checking in?

Yes, conference hotels require a valid credit card for incidentals.

What time zone is Chicago?

Chicago is on Central Time.

How do I get from the airport to the conference hotels?

- If you are using Uber, Lyft, or a taxi for transport to and from one of the airports, please visit this link for information: [Getting to and from the airports](#)
- For more information regarding transportation, please select the Transportation tab here: <https://www.nsta.org/chicago22/housing>

What are the conference hotels?

NSTA has contracted with several downtown Chicago hotels. Please visit the NSTA housing page at <https://www.nsta.org/chicago22/housing> for information.

Who do I contact if there are problems with my housing reservation?

Please confirm your housing reservation prior to arrival. If you have any questions or encounter any difficulties upon arrival, contact:

- **Orchid Housing**, between 8:00 AM and 4:00 PM Mountain Time, Monday–Friday, at 877-352-6710.

Where is the conference located?

Conference Services, the exhibits, the NSTA Hub/Store, sessions, and events will be located at the **McCormick Place Convention Center (McP) West Building** at 2301 S Indiana Avenue. Most meetings, ticketed workshops, and special events will be held at the Hyatt Regency McCormick Hotel at 2233 S Martin Luther King Drive.

When does the conference begin and end?

The conference will begin with concurrent sessions on Thursday, July 21, at 8:20 AM and end on Saturday, July 23, at 4:30 PM.

What do I do if I have not received my registration confirmation e-mail?

- Before arriving at the conference, please contact us at reg@nsta.org.
- At the conference, please visit Conference Services located in **Hall F2 of the McP West Building (level 3)**.

Where can I retrieve my badge for the conference?

Badges can be printed at **Express Check-in, located in Hall F2 of the McP West Building (level 3)**. Conference bags will also be distributed at this location.

What is the protocol IF I begin to exhibit signs of illness?

Go directly to the first aid station, located on Level 1 nearby the Transportation Center, or visit the closest hospital or urgent care center listed below.

Where are the closest medical facilities located?

- [Insight Chicago Hospital](#), the closest hospital to McP is located at 2525 S. Michigan Avenue, (312) 567-2000.
- [South Loop Immediate Care](#), located at 1430 S. Michigan Avenue, (312-663-3522)
Hours: Monday-Friday – 9:30 AM – 7:00 PM

Where pharmacies are the closest to McCormick Place?

- **Walgreen's**, 316 West Cermak Road, (312) 791-0392
- **Walgreen's**, 3405 S. M.L. King Drive, (312) 326-4064
- **Jewel Osco Drug**, 1224 S. Wabash Avenue, (312) 663-4646
- **CVS Pharmacy (24 hours)**, 741 W. 31st Street, (312) 567-9044
- **Walgreen's (24 hours)**, 501 W. Roosevelt Road, (312) 492-8559

What is NSTAs COVID protocol?

As of February 28, 2022, the [city of Chicago](#) has lifted its indoor mask mandate and its proof of vaccination requirement. As a result, masks are not required in indoor settings, including the [McCormick Place Convention Center](#). Wearing a mask at NSTA Chicago22 is a personal choice, and we ask that everyone respect others' choices. Given that this is a national event and the large number of individuals coming from around the country, we recommend participants wear masks while indoors in crowded areas. If there are any changes to the requirements and guidelines, we will communicate them as they become available.

Is there complimentary Wi-Fi throughout the convention center? If so, what is the access code?

- Complimentary Wi-Fi (introductory speed) is available in all meeting rooms, common areas, and ballrooms at McP. The network is named McCormick and no password is needed.
- McP has three VIP wireless service choices with speed options of 1.5Mbps, 10Mbps, or unthrottled for those who wish to upgrade. To utilize the VIP wireless services the user's device must be capable of supporting 5Ghz and it does not offer peer2peer. If you would like to upgrade the Wi-Fi for your presentation, please click [here](#) for individual purchases.

Are meals included?

No.

Is there any place to eat in the convention center?

La Brea, Starbucks, and West Hall Café F2 are located in McP West Building as reflected below. **Midwest Melt** and **Grinder** are grab 'n go concessions that will be positioned in Exhibit Hall F2 as reflected below. There are also a few restaurants located on S Indiana Avenue, just outside of McP.

Note: McP is a cashless facility and accepts only major credit cards for food and beverage purchases.

- **La Brea**, located on level 2 of the West Building, will be open as follows:
Thursday, July 21 5:30 - 11:30 AM
Friday, July 22 5:30 - 11:30 AM
Saturday, July 23 5:30 - 11:30 AM
- **Starbucks West**, located on Level 1, will be open as follows:
Thursday, July 21 7:00 AM - 2:00 PM
Friday, July 22 7:00 AM - 2:00 PM
Saturday, July 23 7:00 AM - 2:00 PM
- **West Hall Café F2**, located on Level 2 of the show floor, will be open as follows:
Thursday, July 21 10:00 AM - 4:00 PM
Friday, July 22 10:00 AM - 4:00 PM
Saturday, July 23 10:00 AM - 4:00 PM
- **Midwest Melt**, a grab 'n go concession located on the show floor, will be open as follows:
Thursday, July 21 10:00 AM - 4:00 PM
Friday, July 22 10:00 AM - 4:00 PM
Saturday, July 23 10:00 AM - 4:00 PM
- **Grinder**, a grab 'n go concession located on the show floor, will be open as follows:
Thursday, July 21 10:00 AM - 4:00 PM
Friday, July 22 10:00 AM - 4:00 PM
Saturday, July 23 10:00 AM - 4:00 PM

What are the hours for Conference Services?

Located in **Hall F2 of the McP West Building**, Conference Services will be open during the following hours:

Wednesday, July 20	4:00 - 6:00 PM
Thursday, July 21	7:00 AM - 6:00 PM
Friday, July 22	7:00 AM - 5:00 PM
Saturday, July 23	7:30 AM - 3:30 PM

What are the hours for the NSTA Hub/Store?

Located at **Booth #757 in Exhibit Hall F2 of McP West**, the NSTA Hub/Store will be open during the following hours:

Thursday, July 21	11:00 AM - 5:00 PM
Friday, July 22	9:00 AM - 5:00 PM
Saturday, July 23	9:00 AM - 3:00 PM

What are the Exhibit hours?

Located in **Exhibit Hall F2 of the McP West**, Exhibits will be open during the following hours:

Thursday, July 21	11:00 AM - 5:00 PM <i>*with exclusive Exhibit Hall hours, 11:00 AM–1:00 PM</i>
Friday, July 22	9:00 AM - 5:00 PM <i>*with exclusive Exhibit Hall hours, 11:40-1:00 PM</i>
Saturday, July 23	9:00 AM - 3:00 PM <i>*with exclusive Exhibit Hall hours, 11:40-1:00 PM</i>

Where is the First Aid Room located at McP?

The First Aid room is located on level 1 of the West Building. If assistance is required, please dial extension 6060 from a house or exhibit booth telephone or dial (312) 791-6060 from an outside phone line (including the Hyatt Regency McCormick Place Hotel).

Is there a Mother's Room located at the McP?

[Mamava Lactation Suites](#) are available on Level 1 of the West Building near the Main Information Desk on Indiana Avenue. Please download the Mamava Mobile App to unlock the suites. The First Aid Offices are also available for use.

Where can I find the NSTA Conference App? What is the NSTA Conference App?

The **NSTA Conference app** provides all the tools necessary for a successful experience. Search sessions, exhibitors, and speakers to build a schedule of your favorites. Features include the ability to view session and workshop listings by time and presenter and add to your itinerary. Find information on conference resources, first aid, business services and more.

Available for iPhone and Android devices, download from the respective app stores by searching for NSTA Conference App.

How can presenters upload materials for their sessions?

To share session materials, presenters should click [here](#). Choose session day and title, find session documents on computer, and click Upload. To upload multiple files, simply repeat the process.

How can attendees download session materials?

If a presenter has uploaded resources for his or her session, a link will appear in the session description in the [Chicago session browser](#) that is visible to all users. Users can click on the link to download the file directly from the session browser.

How can I document professional development experiences during the conference?

There are two options offered to document your professional development during the Chicago National Conference:

- NSTA will acknowledge up to 19 hours, clock hours for the NSTA Chicago Conference. Please note that these hours are not graduate/ continuing education units. To document, see instructions for creating your own transcript/certificate at <https://www.nsta.org/graduate-credit>.
- You can also earn one (1) or two (2) graduate-level credit/units in professional development through [Dominican University of California course EDUO 9079](#). To obtain credit/units, you must be registered for **NSTA Chicago National Conference**, complete the required assignments, and pay a fee of \$109 for one credit/unit or \$218 for two credits/units. An NSTA transcript is also required. Register for graduate-level credit by **Monday, August 15, 2022**, and submit the required assignments by **Monday, August 29, 2022**. Click [here](#) for complete details.

How do I get around town?

- Getting around Chicago is easy whether by train, bus, or taxi. Click [here](#) for information.
- You can also use Uber and Lyft.

Where do I park?

There are three main parking lots on the McCormick Place campus. All are nearby, and within walking distance to the convention complex and are ADA accessible.

- Our conference is being held in the **West Building**; therefore, **Lot A** has been designated as the primary parking location.
- Parking Lot Addresses:
 - **Lot A – 2301 South Prairie Avenue, Chicago, IL 60616**
 - Lot B – 3050 South Moe Drive, Chicago, IL 60616
 - Lot C – Fort Dearborn Drive, Chicago, IL 60616

Click [here](#) for additional parking information and rates.