

## STEM20: Virtual Event FAQs

**Is there a cut-off date for registration?** While you are invited to register up to the day of the programming in which you are interested, please be advised that you may not be granted immediate access. There may be a period of up to three hours before you are able to log in if you register on the same day of your programming preference.

**How early can I access my day of programming?** An attendee will have access as early as 10:00 AM (Eastern Daylight Time) on the day of the registered event.

**What if I've purchased registration and find I can't attend?** You will still have access to your registered programming so you can log in at any day, any time, up to 30 days after the event; and, as frequently as you want during this 30-day period.

**If I noticed there was a presentation on a day for which I was not registered, can I get access to that particular session or event?** Sorry. NSTA is not able to provide a specific session and/or presentation that is not included in your day of registration. However, NSTA members may be provided access to many of the sessions 30 days after the event when the programming is no longer available through the platform provider.

**How do I log in to the site?** The e-mail address with which you registered for this event is your key to access. Then, log in using the site address and password provided to you in the attached communication. Please use a Chrome web browser.

**Is there a group registration available?** No, currently there is no option for a group registration. At this point, NSTA can only accept individual registrations.

**What should I do upon entry into the site?** We suggest that you take time to preview the webinar that is intended to help you easily navigate the virtual platform. This webinar will be available once you log in to your programming day. You should also consider updating your attendee profile for easier networking with your colleagues.

**Are there any terms that I should familiarize myself with?** Yes, oftentimes you will see/hear the following terms:

- Home—this is your landing access page.
- On-Demand sessions—these are prerecorded videos of the presentations that can be accessed after the programming day has concluded.
- vMeet rooms—this is a term for virtual meeting rooms, where presentations are shown and attendees can watch as well as network with colleagues live through video chat.

**What are the various components of the program?**

Each day is comprised of the following:

- Concurrent sessions—a series of educator-to-educator sessions that are scheduled simultaneously each day (40 minutes each; with approximately the last 10 minutes being dedicated to Q&A).

- Featured sessions—three sets of featured presentations and panels are scheduled each day (40 minutes each; with approximately the last 10 minutes being dedicated to Q&A).
- Expo Hall—An exclusive time is set aside each day (3:36 to 4:16 PM Monday–Wednesday and on Thursday from 4:30 to 5:10 PM) for you to visit with our exhibit community. Thirty (30) booths are available with company personnel prepared to meet with you during this time. Contact information will also be available in case you are not able to attend during the “visitation” time. Please note that open Expo hours will be from 1:00 to 7:00 PM each day and while not every booth may be staffed during those hours, many will have staff available to greet you outside of the exclusive time.
- Exhibitor workshops—Twelve (12) presentations that are offered by exhibiting companies to share new and popular products and services that support classroom educators (40 minutes each; with approximately the last 10 minutes being dedicated to Q&A).
- Special events—presentations or activities that are scheduled each day for your relaxation, enjoyment, and learning!

**How do I search for a specific session or event?** Select “Sessions and Events” and then Ctrl-F to search for part of a session/event title or a speaker’s last name.

**If I find myself in a session that is not exactly what I was looking for, can I go to another session?** Certainly. There will be an attendee webinar that you can access upon logging into your day of programming that will provide directions on how to navigate the site, including moving from one session to another.

**As a presenter, where can I share the documents for my sessions?** To share materials for your presentation, [click here](#), choose your day and session, select your document, and click Upload. To upload multiple files, simply repeat the process.

**As an attendee, where can I find a collection of documents from the sessions?** Documents for sessions will be available on our [session browser](#). Note: This is only if a presenter has uploaded these materials.

**Can I share my log-in with a colleague?** No, your e-mail address and subsequent log-in credentials are your unique access to the programming day for which you have registered.

**How can I get the maximum benefit from my registration?** Using the log-in credentials that will be e-mailed to you, log into the programming site prior to the actual 12 Noon starting time. Browse the featured and concurrent sessions to determine which you would like to attend so you can ask questions “live” to those presenters. Otherwise, you can return to the programming up to 30 days after the event, at your leisure to “attend” any of the other sessions.

*Don't forget ... please complete each session evaluation and the post-event evaluation!*

**How can I find a colleague or network with someone who might also be registered?**

Each presenter will be identified as he or she is speaking. You can click on that ID link to access their contact information. If you are looking for someone in particular, visit our three directories (attendees, speakers, and exhibitors).

**If I notice someone else attending that I want to network with, is there an opportunity to chat somewhere outside the sessions?** Yes, vMeet rooms are the place to do so. Simply, invite them to meet you either “live” (in the moment), or send a specific time invitation, and the system will automatically place you into your own private vMeet room to video chat.

**Are there exhibits? If so, how can I find them?** An attendee can browse the exhibits section at any time by linking into that area on the schedule. If you want to meet with one of their personnel, then plan to visit the exhibit hall during the exclusive exhibit hours from 3:36 to 4:16 PM Monday–Wednesday and on Thursday from 4:30 to 5:10 PM.

**Can I get graduate credit?** Earn one (1) or two (2) graduate-level credit/units in professional development through Dominican University of California course #EDUO 9061. To obtain credit/units, you must be registered for NSTA's STEM20: Virtual Event, complete the required assignments, and pay a fee of \$95 for one credit/unit or \$190 for two credits/units. A copy of your NSTA STEM20: Virtual Event Attendance certificate is also required. Register for graduate-level credit by Friday, August 14, 2020, and submit the required assignments by Monday, August 31. [Click here](#) for complete details.